



Fairoak

Providing the Keys
to Happy Healthy Homes

2024

Newsletter

THE AUTUMN ISSUE

In this Newsletter you will find...

QUIZ NIGHT

DALTON ZOO

SUMMER BBQ

SUMMER HOLIDAY

NEW TENANTS &
STAFF

CHRISTMAS CARD
COMPETITION

**Welcome to our
Autumn newsletter.
As we head into the
colder months, we
wanted to remind
you of some of
the activities you
have done over
the summer.**

Quiz Night

Tenants in Kendal organised a quiz night to raise money for Friends of Fairoak. The evening was a great success with fifty people attending. Lily and Michael were fantastic as our quiz masters and our other tenants, staff, friends and family were great quizzers. Overall we raised £510.



Dalton Zoo

A large group of tenants took a trip to Dalton Zoo in April. Tenants from Barnard Castle, Ulverston and Kendal spent a day looking at the animals with some of us getting to feed the giraffes. A great day was had by all!



Tablets from Fibrus

We were lucky enough to get some funding from Fibrus and Cumbria Community Foundation to buy five tablets for our Fair Oak Owls. This has given us the opportunity to have more people join our meetings from outside of Kendal.



Summer Activities

Our tenants have been busy this summer taking part in a number of activities.



Alix enjoyed feeding the ponies near her home.



Pip went fishing with her family over the summer and caught a whopper! Well done Pip.

Gavin and Catherine and new staff member Konrad jet washed the back garden patio at Shields Road. They also did the front drive. Well done, it looks amazing.



Janet and Mark had a few days in Yorkshire to celebrate Janet's 60th birthday. Happy Birthday Janet!



Fairoak Summer BBQ

This year we had our BBQ in Barnard Castle and had one of the few sunny days. It was a great afternoon and really lovely to catch up with our tenants from Barnard Castle, Hexham, Barrow and Kendal.



Thanks to everyone who came and to Tom and James who were our super chefs!

The tenants at Rakehead have been busy over the summer, they've asked to share these photo's.

Greg's walk up The Hoad



Sam's trip to the aquarium



Jonathan's shopping trip for CD's



Ryan's birthday BBQ



You Said → We Did

You wanted information to be more accessible → This year we sent all of our rent letters to tenants in Easy Read and introduced information about your service charge.

We want to know more about new staff before they start → We sent information about our new staff to every tenant or property. Including their photograph, their job title and information about their interests.





Fairoak Summer Holiday



Welcome to our New Tenants

A big Fairoak welcome to our new tenants. Welcome to Mark and Rachel at Langdale and Rebecca and Thomas who have moved into our independent flats in Kendal.

This year we took a group of you to Blackpool for a weekend. It was a fantastic holiday for all and we managed to pack a lot into a small amount of time. We visited the illuminations, Madame Tussauds, The Aquarium, Blackpool Tower Circus and Blackpool Zoo! Thank you to The Hadfield Trust and The Frieda Scott Charitable Trust for helping us to fund this trip.



Tom



Nathan

Welcome to our New Staff

We'd like to say a big hello to our new repairs and maintenance team, Tom and Nathan.

Tom, our repairs and maintenance officer, will be answering your calls and arranging contractors to come and do your repairs.

You'll be seeing Nathan in your homes as he will be coming to help with repairs and some of the tasks Fairoak is responsible for.

Rob out on the Boats



Good Lives Manifesto

The Good Lives Manifesto lays out important changes that people with learning disabilities and autism would like to see the government do. One of the important things FairOak did this year was to speak to some of the candidates before the election.



Tenants asked them about how they would support people with learning disabilities to have their own home, the cost of living, making benefits fair and making the election accessible. When the tenants were asked what they wanted the politicians to do they said, "We would like our voices to be heard, definitely. People sometimes see the learning disability first and then just brush us off; they don't see someone who is capable of living independently."

Tenant Satisfaction Surveys



We'd like to say a big thank you to everyone of you for answering our tenant satisfaction surveys. We have looked at all of the answers and will be working with all of you to make sure we continue to give you the best possible service. We will be sending you the results of the survey in our next newsletter.



Christmas Card Competition

We're launching our 2024 Christmas Card Competition! We would love as many of you as possible to enter the competition. As always, we would like you to send us your most colourful, Christmassy picture. Our winner this year will get a £20 Amazon voucher and there will be prizes for our runners up. Please send us your entries by Friday 15th November 2024.



Tenants James and Michael meeting Labour candidate Pippa Smith!

Fairoak AGM and 20th Birthday

Celebration



This year Fairoak turns twenty. To celebrate this the Owls planned a party to tie in with our AGM meeting.

Sarah, the Chair of the Board, introduced the evening by speaking about Fairoak's achievements and then the Owls presented a question and answer session about their experiences at Fairoak and how Fairoak had supported them.

The evening continued with a buffet and a game of Bingo!

A good time was had by all.



Join the Owls

- Do you want to be involved in decision making at Fairoak?
- Do you want to represent other tenants in your area?
- Would you like to join the Fairoak Owls?

We meet every six weeks either in person, in Kendal, or online. We would love to hear from you and how you can help us to improve the service that Fairoak provides.

If you are interested please contact Alison:



☎ 01539 720082

✉ alison.barnes@fairoakhousing.co.uk